

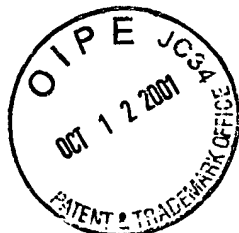
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

WILLIS, ET AL.

Serial No.: 09/746,508

Filed: 12/26/00

For: TECHNICIAN COMMUNICATIONS
SYSTEM WITH AUTOMATED CLAIMS
PROCESSING

Art Unit: 2166

Examiner: Not Yet Assigned

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENTCommissioner for Patents
Washington, D.C. 20231

Sir:

Applicants wish to make of record in the above-identified application the document or documents referenced on the attached Form PTO-1449. A copy of each reference is enclosed herewith.

The undersigned believes that this Information Disclosure Statement is being filed before the mailing date of a first Office Action on the merits for the above-referenced application. Accordingly, Applicants do not believe that a fee is due for filing this paper. However, should a first action on the merits have been issued on the same day or before this Information Disclosure Statement is filed, please accept this Information Disclosure Statement under Rule 97(c) and charge the requisite Rule 17(p) fee to our Deposit Account No. 50-1390, under Order No. BS99-184 and proceed to consider this Information Disclosure Statement.

It is respectfully requested that the information be expressly considered during the prosecution of this application, and that each reference be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

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Serial No.: 09/746,508
Art Unit: 2166
Attorney's Docket No.: BS99-184

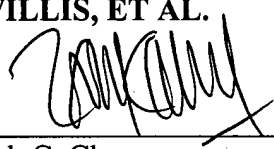
This submission does not represent that any referenced document is material or constitutes "prior art." If it should be determined that one or more of the referenced documents constitute "prior art" under United States law, Applicants reserve the right to present to the Office the relevant facts and law regarding the appropriate status of the reference or references.

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over any referenced document, should it be applied against the claims of the present application.

Respectfully submitted,

WILLIS, ET AL.

By:


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Registration No. 44,615

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Date: October 17, 2001

LJG/PCC/ge

Document #: 1154097 v.1

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INFORMATION DISCLOSURE CITATION

(Use several sheets if necessary)

Docket Number (Optional)

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Application Number

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Applicant(s)

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Filing Date

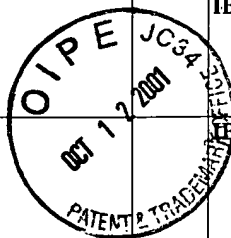
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Group Art Unit

2166

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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)



IBM-Voice Systems (www-4.ibm.com/software/speech/enterprise)

~~IBM-Voice Systems (www-4.ibm.com/software/speech/enterprise/ms_0.html)~~

~~Metroplex Voice Computing, Inc. (www.metroplexvoice.com)~~

~~Metroplex Voice Computing, Inc. (www.metroplexvoice.com/toc.htm)~~

~~Metroplex Voice Computing, Inc. (www.metroplexvoice.com/news.htm)~~

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~~Metroplex Voice Computing, Inc. (www.metroplexvoice.com/medical_speech_recognition.htm)~~

~~Voice Recognition Systems Home Page (www.iglob.com/vrsky/rightframe.htm)~~

~~Lernout & Hauspie (www.lhsl.com/default2.htm)~~

~~Lernout & Hauspie, "The Language of Business" (www.lhsl.com/business)~~

~~Lernout & Hauspie, "Voice Xpress" (www.lhsl.com/voicexpress)~~

~~TMA Associates (www.tmaa.com)~~

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Fonix (www.fonix.com)

Dragon Systems Inc.: Dragon Naturally Speaking Preferred Edition (www.zdnet.com/pcmag/features/speech/rev1.html)

Nuance Verifier 2.0 (www.nuancecom.com/products/verifier.html)

Nuance Vocalizer (www.nuancecom.com/products/vocalizer.html)

Nuance 7.0 (www.nuancecom.com/products/nuance7.html)

Nuance (www.nuancecom.com)

Nuance Powers the Voice Web (www.nuancecom.com/partners/voiceweb.html)

Nuance Product Offering (www.nuancecom.com/products/products.html)

Nuance Voyager (www.nuancecom.com/products/voyager.html)

Nuance Solutions (www.nuancecom.com/solutions/solutions.html)

Nuance Enterprise Solutions (www.nuancecom.com/solutions/enterprise.html)

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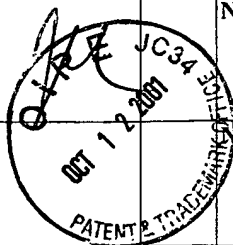
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OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)



Nuance Telecom Solutions (www.nuancecom.com/solutions/telecom.html)

Nuance Internet Solutions (www.nuancecom.com/solutions/internet.html)

Nuance Services (www.nuancecom.com/services/services.html)

Nuance Speech Application Design and Development (www.nuancecom.com/services/speech-application-design.html)

Delivering Speech Technologies with the Fonix FFAST® Framework, Part I (a white paper), February 2001

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